

Governor's Office of Information Technology

Joint Technology Committee Hearing

January 2023

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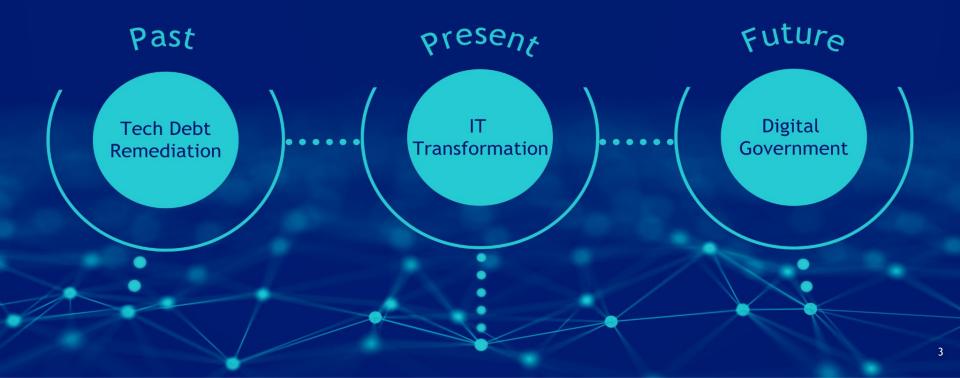
• **Big Three** - Technical Debt, IT Transformation, Digital Government

- FY 2023-24 Budget Package
 - R-02 myColorado™ Platform: Continued Support and Growth
 - R-03 IT Asset Management: Audit and Compliance

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Connecting the Dots Between OIT's "Big Three" Initiatives





FY 2023-2024 Budget Package

\$22,655,995

\$6,269,000

\$4,510,981

\$1,114,000

\$14,794,611

\$2,851,062

IT Capital Funding

Reappropriated

Reappropriated

Reappropriated

Reappropriated

Reappropriated

(One-time)

(Ongoing)

(Ongoing)

(Ongoing)

(Ongoing)

(Ongoing)



Tech Debt Remediation

Tech Debt Remediation

Digital Government

IT Transformation

IT Transformation

Digital Government

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Priority	Title	FTE	FY23 Amount	Funding Type	Alignment w/ Big 3

0

0

18

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10

Modernizing Aging IT Systems

Secure Colorado: Meet the

Current & Future Threats

myColorado™ Platform:

and Compliance

Continued Support and Growth

IT Asset Management: Audit

Interagency Spending Authority

Road to Data Driven Decisions

Continued Investment

CC-IT 01

R-01

R-02

R-03

R-04

R-05

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R-02 myColorado™ Platform: Continued Support and Growth

Requesting \$4,510,981

- Ongoing Reappropriated Funds
- 18 FTE
 - Existing staff paid for using mostly ARPA funds

Supports

- → Ensures the continuance of the platform
- → Stabilizes the funding model
 - Pay for use model
 - Platform operations, call center

We achieved more than 1 million users!

1,051,183 Coloradans have created an account with the myColorado mobile app

The Colorado Digital ID™ has been viewed more than 10,900,800 times since launch

On average, the Digital ID was viewed 27,000 a day in the last six months





myColorado - Features by Agency Partner

1. CDPHE

- myVaccine Record (digital COVID-19 CDC card)
- Colorado SMART® Health Card
- Boosters + additional rows

2. CDPS/CSP

- Colorado Digital ID™ adoption
- QR code share of identification
- Law enforcement portal

3. DNR/CPW

Digital fishing license

4. DOR/Tax

Sales tax lookup, geolocation, real-time calculator

5. DOR/DMV

- Driver license renewal
- Vehicle registration
- Digital driving permit for minors
- Space Force and disability designation
- Colorado Digital ID redesign
- e-Title
- Affinity Icon

6. Well Power (Mental Health Center of Denver)

Identity verification service



myColorado - Features in the Pipeline

1. CDPHE

 Expanded vaccine tracking (flu, tetanus, shingles)

2. CDLE

FAMLI Benefits

3. CDHS

- Colorado's Automated Child Support Enforcement System (ACSES)
- Simplified Benefits Access via Single Sign On (SSO)

4. DNR

Combo fishing and hunting licensing

5. DOR

 Mobile Drivers License (MDL) support

6. CDE

Educator License Digital Wallet

7. CWDC

Student/Employee Learning
 Education Records Digital Wallet

8. SIPA

Open ID Connect (OIDC)
 Evaluation: LOGIN.GOV SIPA Proof of Concept to improve scalability



R-03 IT Asset Management: Audit and Compliance

Requesting \$1,114,000

- Ongoing Reappropriated Funds
- 3 FTE
 - Existing staff funded for 1 year through R-01 (last year)

Project

- → Adequately resources the IT Asset Management Program
 - Ensure all state assets are tracked and secure, and that potential savings can be realized

A Fully staffed IT Asset Management Program will:

- Reduce assets and software costs
- Strategically plan for asset refreshes
- Mitigate the risk of unmanaged assets
- Optimize use of software



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R-03 IT Asset Management: Key Objectives and Data

Currently know 95.9% of assets

This request helps close the remaining gap

Will remediate Audit findings

- IT Asset Management was first flagged in audits dating back to 2014 and many since
 - Not knowing what systems are running on what servers and through what routers

Helps address and remediate asset spread/unknown assets

- Walk the Walls manual effort to understand and discover every asset the state has
- Inexpensive approach to risk mitigation

Will save the State money

Early findings suggest north of 1 million in cost savings and growing



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Questions